

## REPAIR COVERING LETTER

Schmidt u. Bender GmbH & Co. KG Optische Geräte  
Serviceabteilung  
Am Grossacker 42  
35444 Biebertal  
Germany

**Note:** Please fill in the form and enclose it with your riflescope to be sent in. You can also put it in a window envelope and attach it directly to the package. We have completed the addressing for you.  
Please send your riflescope only as an **insured parcel**.

### Your contact details

First name<sup>1</sup> \_\_\_\_\_ Last name<sup>1</sup> \_\_\_\_\_  
Street, House No.<sup>1</sup> \_\_\_\_\_  
Postal/ZIP code<sup>1</sup> \_\_\_\_\_ City<sup>1</sup> \_\_\_\_\_  
Country<sup>1</sup> \_\_\_\_\_  
Telephone \_\_\_\_\_ Email<sup>1</sup> \_\_\_\_\_  
Customer Number<sup>2</sup> \_\_\_\_\_  
☐ Return to this address

### Your local dealer

Company \_\_\_\_\_  
Street, House No. \_\_\_\_\_  
Postal/ZIP code \_\_\_\_\_ City \_\_\_\_\_  
Country \_\_\_\_\_  
Telephone \_\_\_\_\_ Email \_\_\_\_\_  
Customer Number<sup>2</sup> \_\_\_\_\_  
☐ Return to this address

### Product details

Product name \_\_\_\_\_  
Serial No.<sup>3</sup> \_\_\_\_\_

<sup>1</sup>These fields are required.

<sup>2</sup>If known

<sup>3</sup>You will find the serial number on the bottom of the ocular haed, on the left side of your elevation turret or on your Riflescope Card.

## What has to be done?

☐ Retrofit

☐ Turrets

☐ Install BDC  
(Bullet drop compensator)

☐ Elevation

☐ Windage

☐ Other turrets \_\_\_\_\_

☐ Change adjustment (click value, turret rotation cw/ccw)

☐ Reticle

☐ Non-illuminated to illuminated reticle from \_\_\_\_\_ to \_\_\_\_\_

☐ Exchange illuminated reticle from \_\_\_\_\_ to \_\_\_\_\_

☐ Exchange non-illuminated reticle from \_\_\_\_\_ to \_\_\_\_\_

☐ Others \_\_\_\_\_

☐ Repair

☐ Particles inside

☐ Moisture inside

☐ Adjustment

☐ Parallax adjusted/readjusted

☐ Diopter adjustment defective

☐ Magnification adjustment defective

☐ Reticle defective

☐ Illumination defective

☐ Reticle Adjustment

☐ Elevation defective

☐ Windage defective

☐ Other defects \_\_\_\_\_

☐ Service

☐ Inspection (Reticle adjustment, Parallax adjustment, Magnification adjustment, Check diopter adjustment, disassemble riflescope for cleaning and new grease, exchange of o-rings)

☐ Shockproofness checked

☐ Image jump checked

☐ Illumination personalised programming

☐ Complete check (Shockproofness, parallax adjustment, diopter adjustment, BDC)

Supplementary description

☐ I ask for warranty repair, a copy of the invoice is enclosed<sup>4</sup>

Upon receipt of your riflescope, a failure analysis will be performed. If it is determined during this process that the defect is not covered by our warranty, we will contact you with a cost estimate.

City, Date \_\_\_\_\_

Signature \_\_\_\_\_

<sup>4</sup>This document is required to check whether your product is still under warranty and can be repaired under warranty.  
We accept no liability or responsibility for enclosed accessories.

In order to be able to process a service case, the storage of your personal data is necessary, you can find our current data protection declaration under [schmidtundbender.de/en/privacy-policy](https://www.schmidtundbender.de/en/privacy-policy)